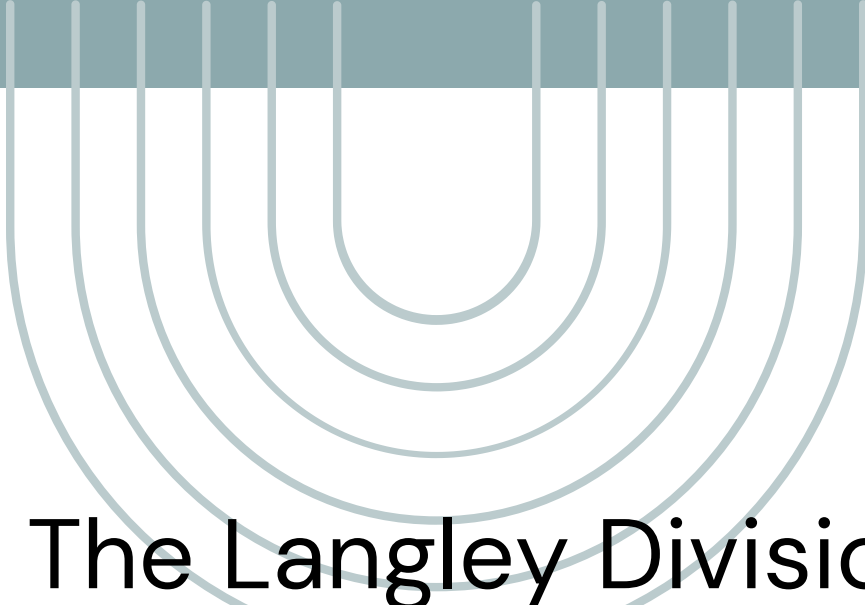


LANGLEY DIVISION OF FAMILY PRACTICE

Annual Report

September, 19th 2024





The Langley Division of Family Practice acknowledges and respects that their work is conducted on the sacred, ancestral territories of the Coast Salish people, specifically the q'wá:ńł'əń (Kwantlen), q'ícəý (Katzie) and Máthezwi (Matsqui) First Nations. We appreciate that these territories are now home to many diverse First Nations, Métis and Inuit peoples.

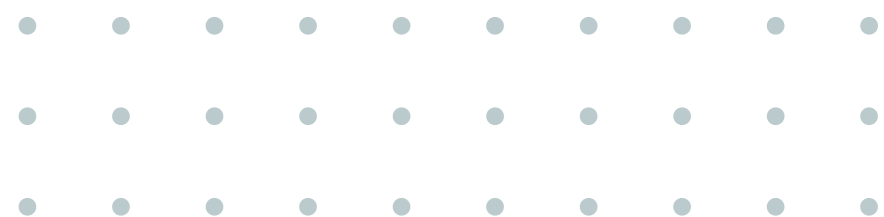


Q'WÁ:ŃŁ'ƏŃ (KWANTLEN)
Q'ICƏÝ (KATZIE)
MÁTHEKWI (MATSQUI)
MÉTIS AND INUIT



A MESSAGE FROM LDFTP CHAIR

Over the last year the Division has seen significant growth and change. We appreciate the continued work and passion of our members and the partnerships that emerge in the community. Primary care in Langley is a team effort and the Board and I are proud to support and represent our community of providers and patient needs as best we can. The voices of our Division Members drive our innovation and planning. We look forward to another year of successful grassroots initiatives and building a stronger network of care in Langley.



Dr Prabh Chahal
LDFTP Board Chair

How do you define the Division's role and significance? What does it mean to you and your practice?



"It has allowed me to feel like I am part of a great team. It has allowed me to be more close to the Langley community, allowing me to know what resources are available for my patients and for myself as a provider."

"I look to the division for support in my day to day practice challenges, helping to find new and innovative ways as we move forward in medicine. I also look to the division to provide opportunities to connect with peers for our learning and emotional support."

"A unified movement/ voice for the needs of the primary care community."

**LDFP AGM REPORT &
GOVERNANCE
2023-2024**



Cole Bailie, Interim ED, called the AGM to order at 7:09pm.

Quorum was confirmed with 46 members in attendance.

MOTION

Dr. David Richardson moved to accept the minutes from the previous AGM that was held on September 21st, 2023. Dr. Anita Wong seconded, all in favour. Carried.



FINANCIALS

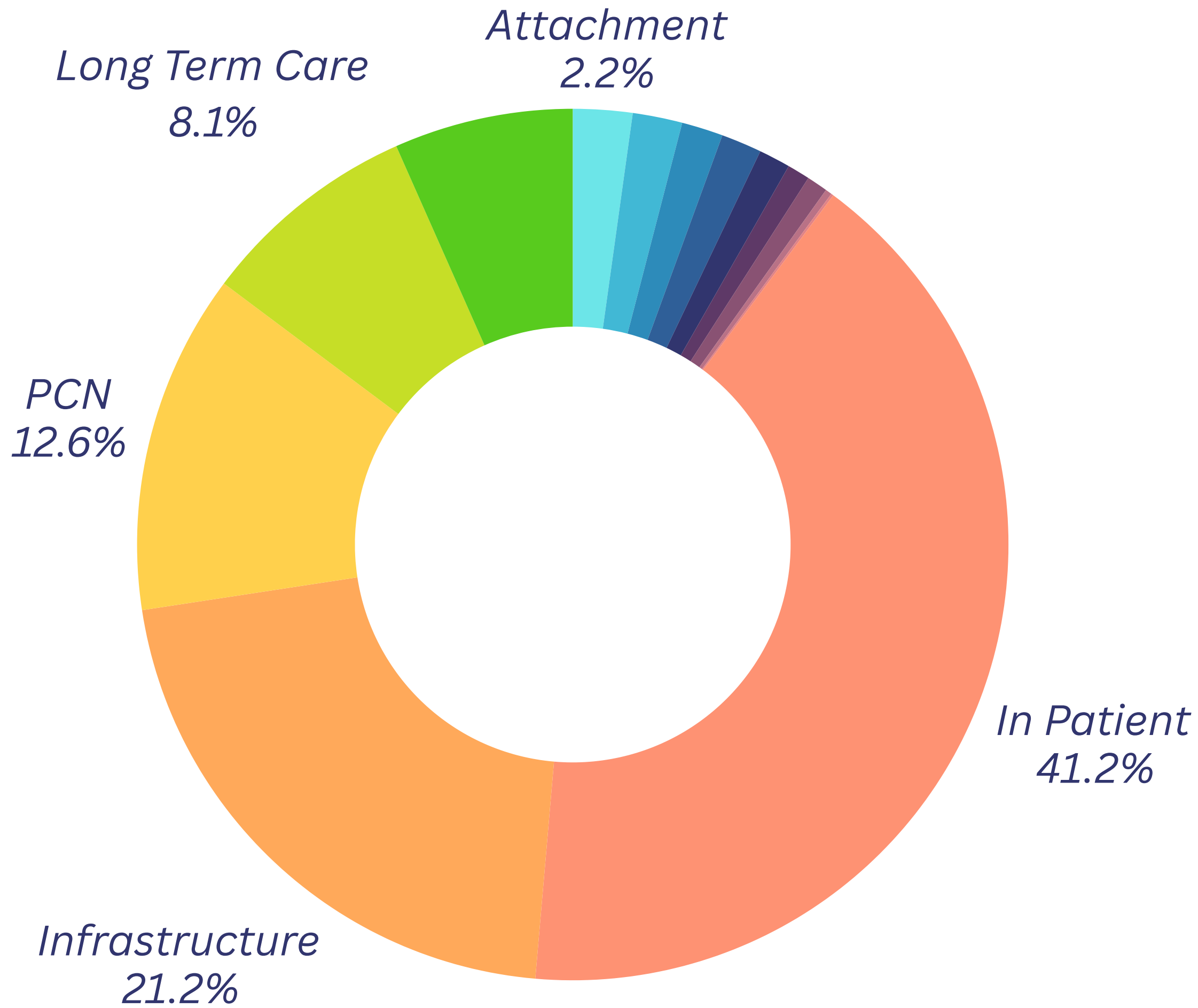
The following is a summary of the Langley Division's annual financial report. A full report can be requested from the Division's Accounting and Business Manager.

STATEMENT OF OPERATIONS

	FY22/23	FY23/24
Revenues	2,055,942	3,333,910
Expenses	2,052,048	3,315,703
NET	3,894	18,207
Other Income	39,679	85,933
NET INCOME	43,573	104,140

REVENUE

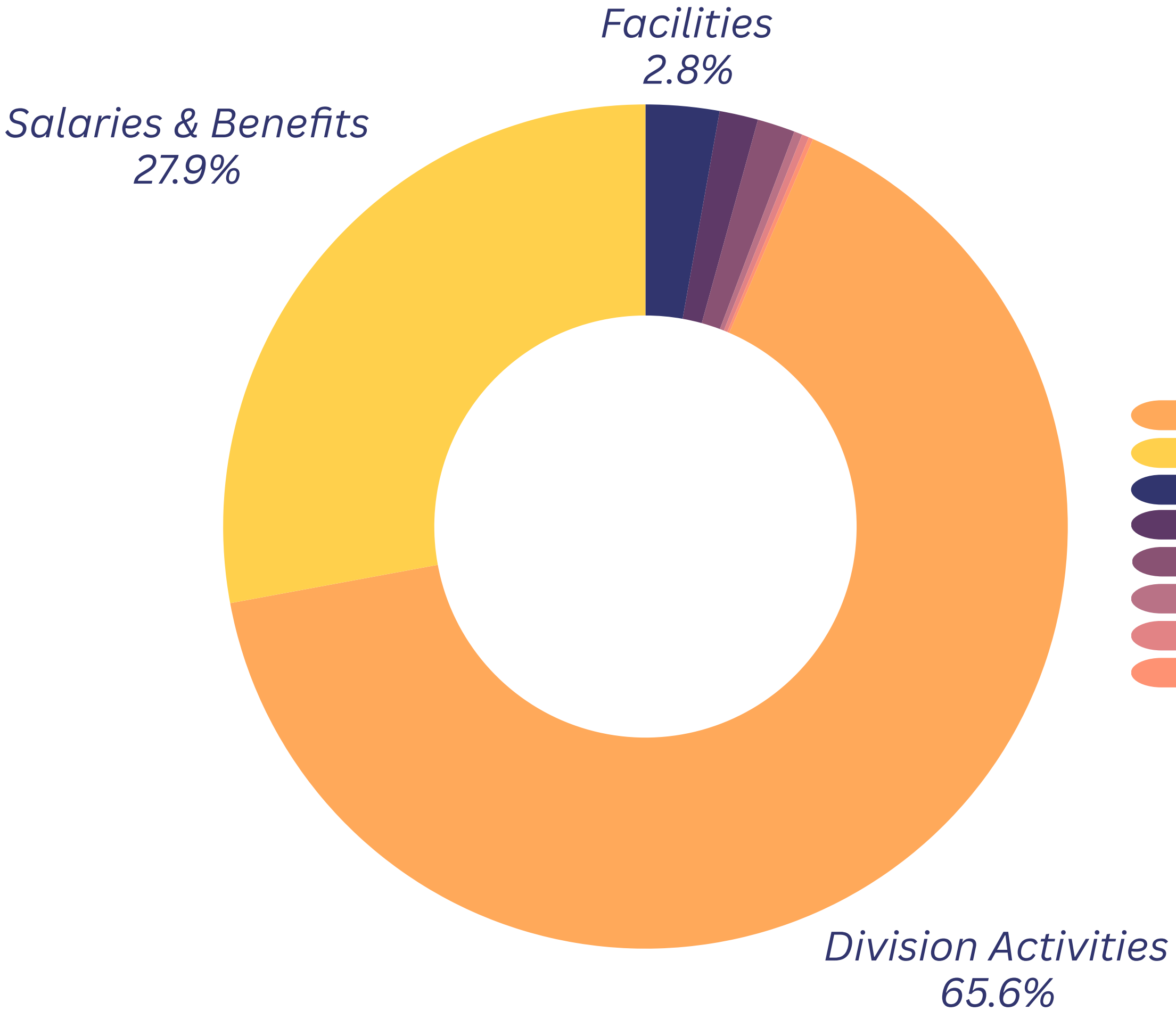
Total FY23/24 \$3,333,910



	FY22/23	FY23/24
In Patient	551,634	1,372,578
Infrastructure	603,692	707,504
PCN	82,283	421,137
Long Term Care	302,600	271,277
Physician Engagement	214,782	221,329
Attachment	45,214	73,420
Shared Care - Indigenous	69,420	61,405
Physician Integration & Retention	12,413	51,188
Governance	0	50,165
After-Hours Support Program	15,971	39,029
Nurse Practitioners	19,470	27,961
Perinatal Community Integration	8,494	25,954
Shared Care - MHSU	90,379	8,018
Other Funding	39,590	2,945

EXPENSES

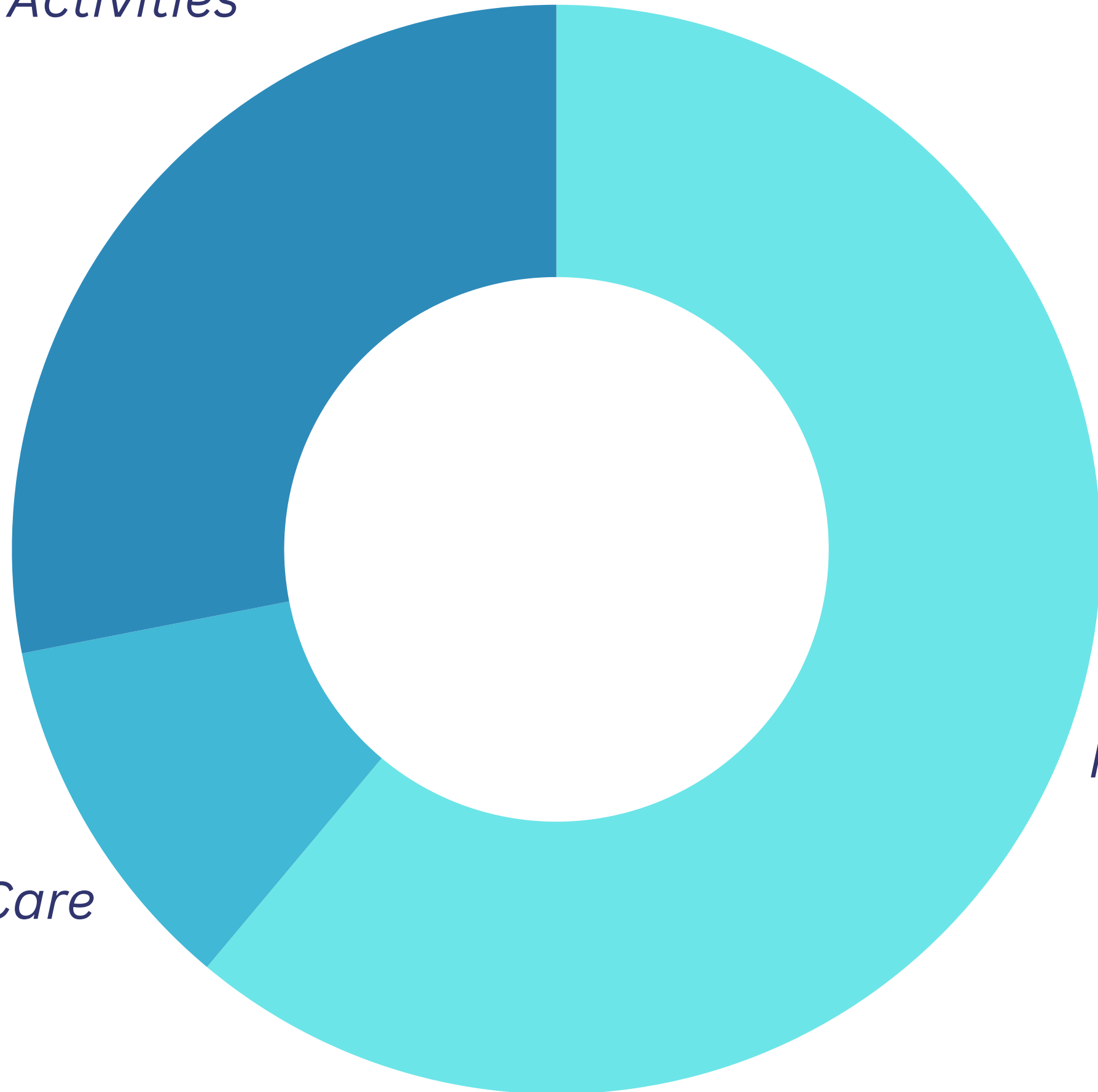
Total FY23/24 \$3,315,703



	FY22/23	FY23/24
Division Activities	1,316,624	2,175,130
Salaries and Benefits	590,913	925,280
Facilities	52,084	93,318
Office and General	51,156	47,787
Professional Fees	30,336	49,013
Meetings and Events	3,489	10,464
Amortization	4,508	9,106
Insurance	2,938	5,605

DIVISION ACTIVITIES

Total FY23/24 \$2,175,130



Board-Directed Activities
28.1%

In Patient
61.1%

Long Term Care
10.9%

In Patient



Long Term Care

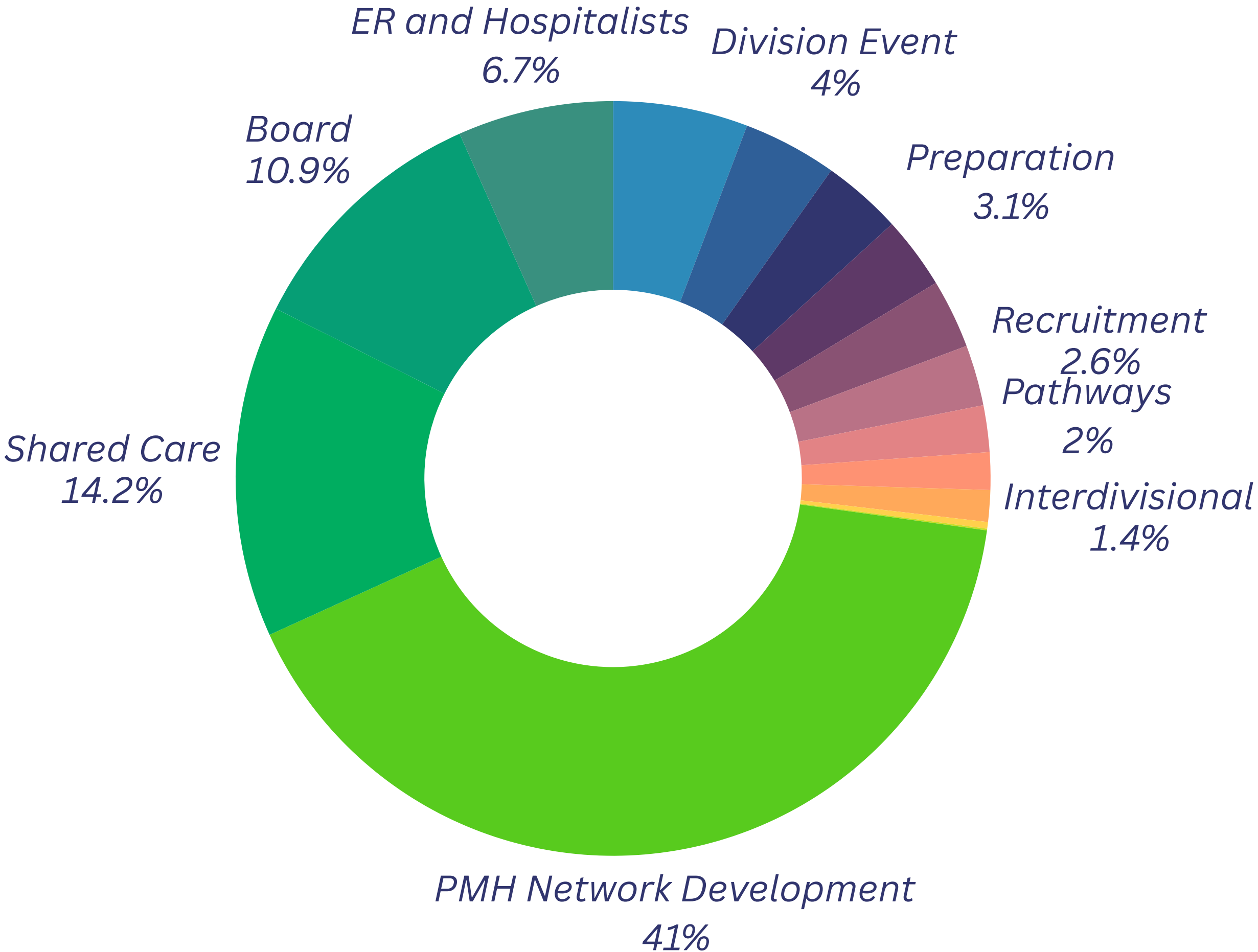


Board-Directed Activities



BOARD-DIRECTED ACTIVITIES

Total FY23/24 \$610,437



PMH Network Development



Resident Education



Shared Care



Recruitment



Board



Pathways



ER and Hospitalists



MOA Network



P2P



Interdivisional



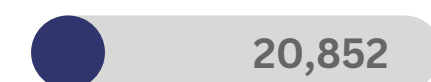
Division Event



CSC



Maternity



Attachment



Preparation



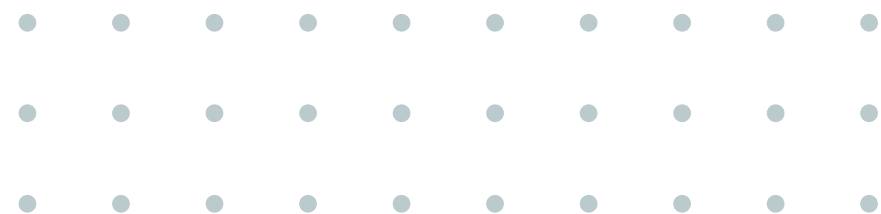
MOTION

Dr David Richardson moved to accept the 2023-2024 Financial Report. Dr Jason Kliiger seconded, all in favour. Carried.

Dr David Chapman reviewed the funding requirements to appoint an auditor annually.

MOTION

Dr Prab Chahal moved to appoint D'Abadie Moody, Chartered Accountants as the auditors for the next fiscal year. Dr Gita Gupta seconded, all in favour. Carried.

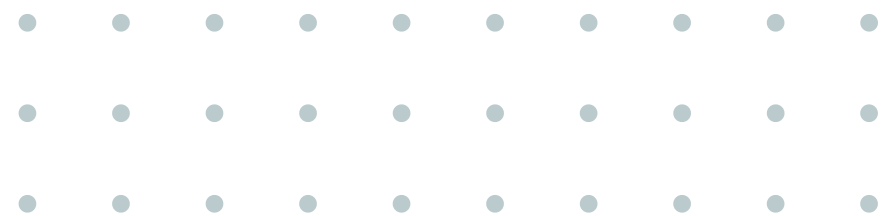


GOVERNANCE

With 7 open seats on the Board of Directors, Members in good standing were asked to vote on the nominations presented. With no additional nominations from the floor, all nominations for re-election and election were approved.

MOTION

Dr David Richardson moved to elect the Board nominations. Dr Jason Kliiger seconded, all in favour. Carried.



LDFP BOARD OF DIRECTORS 2024

Dr Jagdeep Sandhu
Dr Sarah Henry
Dr Prabhjot Chahal
Dr Jeff Plante
Dr Matthew Parsons
Dr Jeff Van Huizen
Dr Anita Wong
Valerie Moshchenko

Missing from photo:
Dr Leo Wong
Dr Jenna Darani
Dr Brian Morgan



A portrait of Dr. David Chapman, a man with short dark hair, smiling broadly. He is wearing a dark-colored shirt. The background behind him is a light blue circular shape.

Thank You

Dr David Chapman has completed a 6-Year term on the Board serving the Secretary and Treasurer. Dr Jeff Plante presented him with a token of appreciation on behalf of the Board. Dr. Chapman's leadership and thoughtful approach to Board work was truly valued.

Dr David Chapman
Treasurer, 6 years

CELEBRATIONS & ACCOMPLISHMENTS

The Langley Division of Family Practice Team along with its dedicated Members and community partners moved a number of projects and services forward. Including, but not limited to: the Primary Care Network, the Urgent Primary Care Centre, Indigenous Engagement, care provider recruitment, Foundry primary care services ...



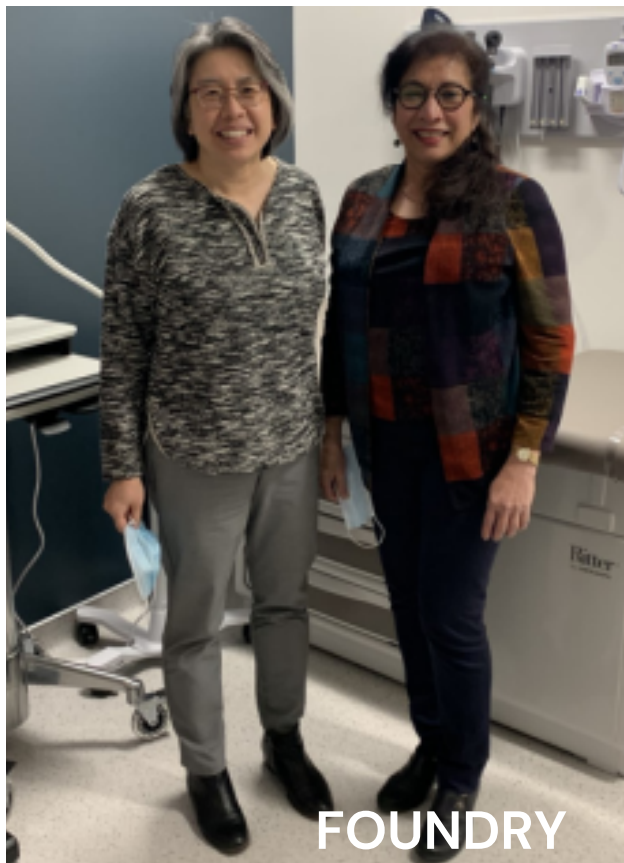
LDFP PICNIC



PROCEDURE NIGHT



PEARLS



FOUNDRY



ASK AN EXPERT



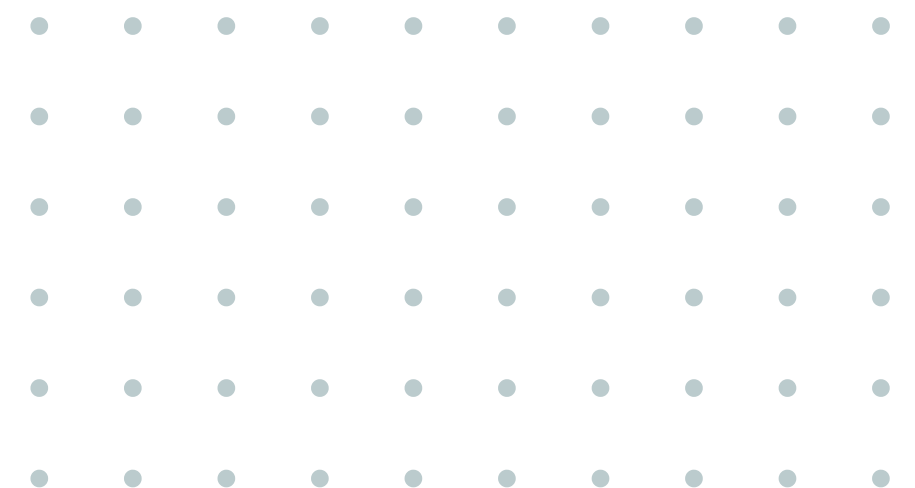
PCN PLANNING



PATIENT ATTACHMENT & RECRUITMENT



- **Over 9,000 patients attached** in Langley
(Sept 2023–2024)
- LDFP waitlist transfer to Health Connect Registry (HCR)
 - Waitlist reduced from over 9,300 to under 5,300
- **10 New Primary Care Providers** in Langley
 - 9 FPs & 1 NP
- **2 New Practices** in Langley
 - Yorkson Terra Nova
 - Reliance Medical
- **11 In progress**
 - 7 FPs & 4 NPs





WELCOME

Alam, Saad
Athwal, Karen
Attalla, Magdy
Bal, Joban
Buchmann, Melanie
Carlson, Erin
Chacko, Karuna
Chatha, Mandeep
Chong, Liza
Cui, Lianjing
Dalal, Chinmay
Devji, Jalila
Etorki, Haima

Grewal, Gurdeep
Grewal, Riley
Gupta, Ankush
Gupta, Mukesh
Hafezkhiabani, Farham
Keeley, Mark
Liu, Yi Tian
Narwal, Manpreet
Olabamiji, Olanrewaju
Suvajdzic, Kimberly
Shi, Hao
Sood, Neeru

MEMBER & NETWORK SUPPORT



- **Teaching Network**
 - Partnership with Kwantlen Polytechnic University (KPU) Nursing Program
 - SAMPs & SOOs support team
- **Maternity Network**
 - Maternity RN & 2 additional FPs joined the team
 - Website updates in progress
- **Long Term Care Network**
 - New LTC facility in Aldergrove – Bellevue
 - Additional LTC shared call group formed
- **InPatient**
 - Program granted funding extension December 2024

What does effective leadership mean to you? Please provide examples on how the Division can execute these qualities?

"Effective leadership means taking accountability and making efforts to guide and assist to get a job done. The Division is currently assisting in this with the PAS. Our clinic needed assistance and they went above and beyond to help process this for our numerous physicians that are accepting patients."

"Listening to membership and our partners to work on solutions and improvements and health care in partnership with the health authorities. Keeping Members connected so that they continue in healthy practice."





RECRUITMENT



CONGRATS!



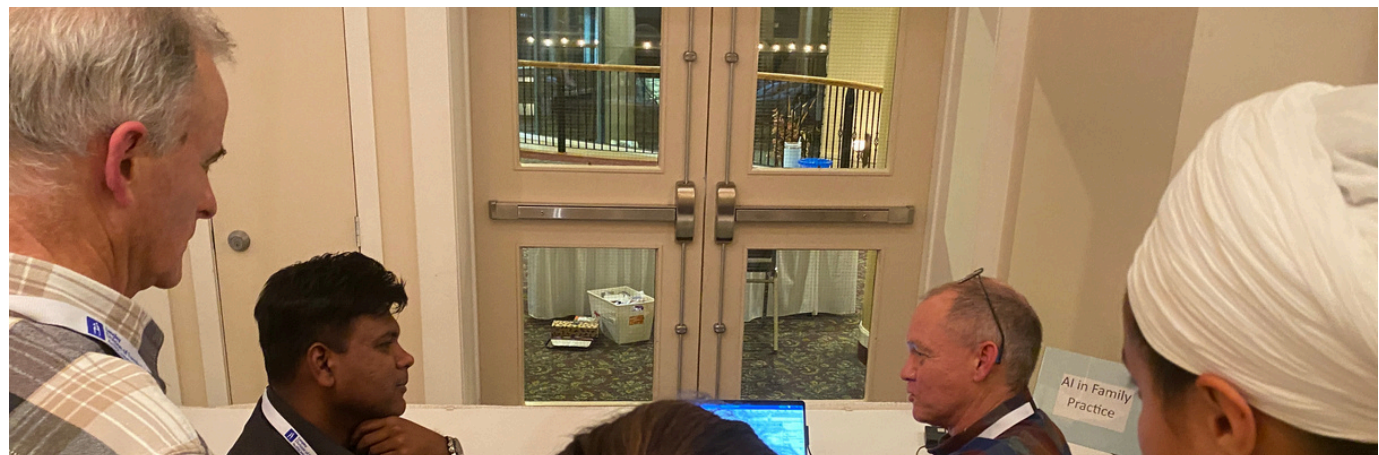
METIS MEDICINE



RESIDENT WELCOME



LEARNING



PCN ENGAGEMENT

MEMBER & NETWORK SUPPORT



- **Nurse Network**
 - Launched January 2024
- **Foundry**
 - Over 100 patients/month for primary care
 - 8–10 patients/month psych access
- **MOA Network**
 - Recruitment & education support
- **Langley Mental Wellness Clinic**
 - Over 100 patient appointments this year have been completed
 - New Psychiatrist offering appointments
- **After Hours Care Program(AHCP)**
 - 120,000+ patients covered after hours
 - 91 care providers in Langley using the service



MENTOR AWARDS



PCN PLANNING



MEDWATCH



KWANTLEN FLU SHOTS



IN PATIENT

WHAT DO YOU VALUE MOST IN DIVISION WORK AND COMMUNITY PRIMARY CARE?



INTEGRITY

INNOVATION

HONESTY

OPENESS

Members were presented with a number of values to vote on and rank in order of importance. These top 4 will be the values the Division and Board reflect on while moving forward with Division work in the years to come.

PRIMARY CARE NETWORK

PCN – September 2024

One Referral Form

EMR accessible referral form, one form for all Langley PCN Services

Allied Health Support

Clinical support is posted and positions are being interviewed.

Communications

Increased referral communications for referring care provider and patient from referral navigation team and PCN clinicians

Navigation

2 MOAs Supporting referral services

Mental Health

Currently accepting referrals:
3.5 FTE FHA Counsellors
3.0 FTE Private Counsellors
1.0 FTE Psychologist

Frail & Elderly

Currently accepting referrals:
1.0 FTE Clinical Pharmacist



LDFP GROWTH

As the Board of Directors and Division team look forward and continue to grow primary care in the community, there will be focus on community partnerships, innovation and repositioning. Onboarding of new staff, new care providers and new pilots to support Membership needs are all on the upswing while taking a look at what really matters.

